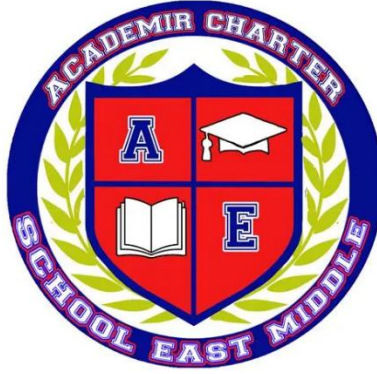




## **Conflict Resolution Procedures**

**We at AcadeMir Charter School East Middle, strive to maintain a safe and positive learning environment that encourages all students, staff, and family members to use positive choices for solving conflict. We use the following steps of communication when there is a concern.**

**Step 1:** If there is a situation that needs a solution with your child, please begin by first talking to your child's teacher. You will be able to discuss possible ways to resolve any concerns. If a solution has not been reached, you should go to step 2.

**Step 2:** Parent may schedule an appointment with the school's Assistant Principal. Please present your concern. If a solution has not been reached with the teacher and the Assistant Principal, please go to step 3.

**Step 3:** Please contact the office at (786) 601-7668 to set up a meeting with the school's Principal. Please present your concern. If an acceptable solution has not been reached, please continue to step 4.

**Step 4:** Contact the Governing Board appointed Conflict Resolution Designee, Olivia Bernal at (305) 801-3342. This information is posted on school website and in our bulletin board located in school's lobby. If an acceptable solution has not been reached, please continue to step 5.

**Step 5:** Parent may reach out to the Governing Board Chair, Mr. Alexander Casas at (305) 225-0444 or has the option of attending a board meeting that is posted on school website and in our bulletin board located in school's lobby.